



Business Phone System

A business phone system from NTi Technologies provides your company with a high level of reliability, responsiveness, and customer service. We're a full-service company dedicated to your needs.

NTi is the leading provider of business phone systems in the Dallas, Texas area.

We proudly offer:

- Strong communication connections
- Rapid responses to voicemail messages
- Quick retrieval of customer information
- A willingness to help and support
- Provide convenience, features, and options
- Ability to chat with a human online or onsite
- Multiple customer service channels



CLIENT SPOTLIGHT

Abby from Arborlawn United Methodist Church

Abby Johnson is the Office Manager at Arborlawn United Methodist Church. Located in Fort Worth, Texas, the church has roots going back over 100 years.

There are around 800 - 900 worshipers who attend Sunday services every week. With that large of a congregation, Abby and her team have an extremely busy schedule—running the office, working on programming, visiting with people, and maintaining the proverbial ship.

Q. What service does NTi provide for you?

A. “When the current church was built 16 years ago, we had a switchboard phone system installed. While this setup was adequate for the time, as the years went by (and the congregation grew), we found ourselves in need of a better and more efficient phone solution.”

“After several months of intensive research, we went with NTi, who supplied and installed a brand-new Hosted Mitel Mi-Cloud system.”

Q. What's it like to work with NTi?

A. “NTi performed the entire install on August 17th of 2021. The project was completed extremely quickly, and they also took the time to sit down with us and explain how the entire system worked.”

“The Mitel system had just come onto the market, and we were the very first install. There were a few

minor snags along the way, but the project manager and installers got things sorted out very quickly.”

Q. Are there any incidents or situations in mind where NTi went above and beyond to help?

A. “When we were in the initial decision-making process, the project manager over at NTi told us that the Mitel system was off the proverbial table. However, they were somehow able to make it happen while still adhering to our budget.”

“Jay, the installer really shone—he was very thorough about making sure each phone was set up properly.

He also provided us with on-the-spot training and took the time to answer any questions that arose.”

“This was our first phone switch over, and we couldn’t be happier with the installation process and the service that they provided us along the way. Although we had to use temporary office space during the install, the project manager went above and beyond to make sure that we were able to do our daily work.”

“The level of care and attention to detail that NTi’s team gave us provided me with an immense peace of mind knowing that we had made the right decision.”



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