



Security Camera System

Security solutions from NTi Technologies provides your company with a high level of reliability, visibility, and quick service. All our solutions work in unison to restrict, control, and monitor access to your business environment.

NTi is a leading technology provider for businesses in the Dallas, Texas area.

We proudly offer:

- Local staff provides onsite installation, training, and support.
- Industry leading technology provides cloud-based surveillance, tracking and storage.
- Flexible spending plans to match your needs.
- Multiple customer service channels.



CLIENT SPOTLIGHT

Alyssia from Wetzel's Pretzels at Hillside Village

Alyssia Whitaker is the General Manager at the Cedar Hill franchised Wetzel's Pretzels. Located in the Hillside Village outdoor mall for over a decade.

The popular pretzel shop standardly serves into the hundreds each day, weeklong. Given that level of traffic & the sizeable team Alyssia requires to run operations – visibility is an important tool.

Q. What service does NTi provide for you?

A. “NTi Technologies installed our security camera system in 2021, and since is our choice for servicing them.”

“We needed improved surveillance that would keep up with the environment, being reliable and fit seamlessly in our space. That is where our needs began.”

“Being able to always see the store, ensure cash handling procedures, the safety and comfortability of my customers and employees are all very important to me. Knowing the protection and recording capabilities we have is peace of mind to me.”

Q. What's it like to work with NTi?

A. “It has been a consistently amazing & great experience. The dispatcher and the technicians are always polite and respectful as they assist me.”

“To choose one most memorable constant with NTi is how quickly they schedule service around my operation hours, mindfully not interrupting my employees or customers. Many of our vendors and repairs require us to work around them, where NTi has always done the opposite.”

Q. Are there any incidents or situations in mind where NTi went above and beyond to help?

A. “The recent service call I had to NTi was for a camera that had come loose. It was installed on the wood paneling to our ceiling, which had since been damaged.”

“The technician came out and repaired the wood paneling instead of just moving the camera – so I still have the preferred view and do not need to make a second call for the wood.”

“I hadn't been in store at this time, but my shift manager was appreciative of the technicians care to not hinder her work. She operated as normal while I gained my full visibility back.”



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